

1 East Bay Street  
Savannah, GA 31401



**U.S. Customs and  
Border Protection**

## **PORT OF SAVANNAH PIPELINE # 2012-06**

INS-1-SV:FO:LFB

**TO:** All Customhouse Brokers, Freight Forwarders, Importers,  
Warehouse Proprietors, Shipping Agents and Other Interested Parties  
Port of Savannah

**FROM:** Area Port Director

**SUBJECT:** U.S. Customs & Border Protection  
Area Port of Savannah Phone Numbers

This is to announce we have updated the telephone numbers for the Port of Savannah, effective April 5, 2012.

### **CUSTOMHOUSE**

Area Port Director Lisa Brown	912-447-9400
Assistant Port Director (Trade) Lynn Brennan	912-447-9400
Assistant Port Director (Tactical) John Porter	912-447-9400
Fax	912-447-9407
Entry Division	912-447-9410
Entry Officer Bobbie Alston	
Fax	912-447-9416
Import Specialist Division	912-447-9420
Supervisor Melanie Phillips	
Supervisor Eric Buchanan	
Supervisor Bert Darden	
Fax	912-447-9454

Fines, Penalties & Forfeitures	912-447-9440
FPF Officer Mary Mills	
Fax	912-447-9441
Email:	cbp.sav-fpf@dhs.gov
Mission Support Office	912-721-4960
Supervisor Rosalind Ashe-Gay	
Fax	912-721-4965

All processing of entry documents, collection of duties, and other entry related functions would continue to be processed at the U.S. Customhouse at 1 East Bay Street, Savannah, Georgia 31401.

## **OPERATIONS CENTER**

Trade	912-721-4840
	OPTION 1
General inquiries email:	SavannahOperationsCenter@cbp.dhs.gov
Fax	912-721-4848
Command Center-Targeting Unit	912-721-4840
	OPTION 2
General inquiries email:	SavannahOperationsCenter@cbp.dhs.gov
Fax	912-721-4848
Outbound (Export) Unit	912-721-4840
	OPTION 3
Fax	912-721-4848
Passenger Processing	912-721-4840
	OPTION 4
Fax	912-721-4848
Vessel Entrance & Clearance (VECS)	912-721-4840
Registration of personal articles prior to going abroad	OPTION 5
for appointments call:	912-721-4840
Fax	912-721-4848
Agriculture	912-721-4840
	OPTION 6
Fax	912-721-4848

The following functions will be handled at the Operations Center:

- Reporting of aircraft arrival/changes: 24-hour number 912-232-7507 or 912-721-4900.
- Submission of crew/passenger lists: 912-721-4848 (fax)
- Reporting of pleasure boat arrival: 24-hour number 912-232-7507 or 912-721-4900
- Reporting of Commercial Vessel arrival/changes: 24-hour number 912-232-7507 or 912-721-4900
- Submission/processing of vehicle titles  
912-721-4840 option 3
- Status of releases (after the required 48-hour wait period):  
912-721-4840 option 7
- Validations of in-bond documents: walk-in service from 8:00 a.m. to 5:00 p.m.
- Submission of manifest documents

Any documents being sent via U.S. Postal or overnight courier related to any of the areas noted above, with the exception of the Customhouse, can be sent to U.S. Customs & Border Protection, 139 Southern Boulevard, Savannah, Georgia 31405

Additionally, validations of in-bond documents can be processed at Container Examination Station, Warehouse 27, Georgia Ports Authority, Garden City as well as the Operations Center.

The 24-HOUR Telephone number to reach the "On Duty Supervisor" after hours is 912-232-7507.

## **CONTAINER EXAMINATION STATION - GARDEN CITY**

912-966-0557  
912-964-0832  
912-964-7492 Fax

**Port of Brunswick**

Port Director Yvette Powell  
Fax

912-262-6692  
912-262-0235

If you have any questions, please contact Assistant Port Director Lynn Brennan at  
(912) 447-9400.

A handwritten signature in black ink, appearing to read "Lisa Beth M. Brown", with a long horizontal flourish extending to the right.

Lisa Beth M. Brown